



Child Support Enforcement

1600 E. Century Avenue Suite 7, PO Box 7190, Bismarck, ND 58507-7190
(701) 328-3582 • Fax (701) 328-6575
Instate Toll Free 1-800-755-8530 • National Toll Free 1-800-231-4255
TTY Voice 1-800-366-6889 • TTY Text 1-800-366-6888
www.childsupportnd.com

John Hoeven, Governor
Carol K. Olson, Executive Director

September 8, 2008

President Jeremy Bauer
United Steelworkers Union Local 566
1323 E Front Ave Ste 9
Bismarck ND 58504

Dear Mr. Bauer:

We appreciate the opportunity to work with your Local in these difficult times to minimize the adverse impact on parents and children with the closing of the Bismarck plant. As the transition occurs, we want to minimize the adverse impact on parents and children.

We recently began a pilot project to help noncustodial parents whose jobs have been affected by the economic downturn and who may have some difficulty in meeting their child support obligations.

For parents with a IV-D case, (they have a case worker assigned to their case), the best starting point is to contact that case worker at the regional child support enforcement unit. If the parent lets the case worker know of the circumstances, we can prioritize his or her case by:

- Pursuing a modification of the obligation using the most recent information and filing a motion with the court for a modified order.
- Suspending certain enforcement actions such as interest accrual and license suspension.
- Helping with employment concerns through referral to our PRIDE program.

Phone numbers for the primary regional child support enforcement units where the plants are located are Bismarck 328-0955, Fargo 298-4900, and Jamestown 253-6260. There is no charge for our services.

For parents with a nonIV-D case or those who don't recall who their case worker is, they should contact Customer Service at 328-6580 or 800-231-4255.

All parents are encouraged to monitor their case activity at www.nd.gov/dhs/services/childsupport/. We're also in the Online Services section of www.nd.gov. Additionally, our customer service unit is available to help resolve issues that cannot be resolved with the case worker.

Please feel free to contact me at 328-3582 if you need further information. We appreciate the opportunity to help work through these difficult economic times.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Schwindt".

Mike Schwindt, Director
Child Support Enforcement